



Adv. No. - N-22028/14/2022-NeGD-Part(1)

DIGITAL INDIA CORPORATION

A section 8 Company, Ministry of Electronics and Information Technology, Govt. of India
Delhi Office: Electronics Niketan Annexe, 6 CGO Complex, Lodhi Road,
New Delhi - 110003 Tel.: +91 (11) 24360199 / 24301756
Website: www.dic.gov.in

WEB ADVERTISEMENT

18th March, 2024

Digital India Corporation has been set up by the 'Ministry of Electronics & Information Technology, Government of India', to innovate, develop and deploy ICT and other emerging technologies for the benefit of the common man. It is a 'not for profit' Company under Section 8 of the Companies Act 2013. The Company has been spearheading the Digital India programme of the Government of India and is involved in promoting use of technology for e-Governance, e-Health, Telemedicine, e-agriculture, e-Payments etc. The Digital India programme promotes safety and security concerns of growing cashless economy and addresses challenges confronting its wider acceptance. It also promotes innovation and evolves models for empowerment of citizens through Digital initiatives and promotes participatory governance and citizen engagement across the government through various platforms including social media.

Digital India Corporation is currently inviting applications for MeriPehchaan NSSO project. The following positions purely on Contract/ Consolidated basis.

Sr. No.	Positions	No. of positions
1.	Design (UX)	1
2.	Support & Helpdesk	3
3.	Business Analyst	2
4.	Developer	1

Screening of applications will be based on qualifications, age, and academic record and relevant experience. Digital India Corporation reserves the right to fix higher threshold of qualifications and experience for screening and limiting the number of candidates for interview. Only shortlisted candidates shall be invited for selection interviews. Digital India Corporation reserves the right to not to select any of the candidates without assigning any reason thereof.

The details can be downloaded from the official website of MeitY & DIC, NeGD viz. www.meity.gov.in & www.dic.gov.in, and www.negd.gov.in

Eligible candidates may apply ONLINE: <https://ora.digitalindiacorporation.in/>



1. Job Title- Design UX	
Division	NeGD
Designation	Design UX
No. of Vacancies	1

Job Descriptions
<ul style="list-style-type: none">• Collaborate with cross-functional teams including product managers, designers, and developers to define user requirements and design solutions.• Lead the design and development of user interfaces for web and mobile applications, ensuring a seamless and intuitive user experience.• Conduct user research, usability testing, and analysis to gather insights and inform design decisions• Translate user requirements and design wireframes/mockups into high-quality code using HTML, CSS, and JavaScript.• Optimize application performance and responsiveness, ensuring compatibility across various devices and browsers.• Stay current with industry trends, best practices, and emerging technologies in UX design and front-end development.• Mentor junior team members, provide guidance on UX design principles, and facilitate knowledge sharing within the team.

Required Profile	
Essential Qualification	<ul style="list-style-type: none">• Bachelor's degree in Computer Science, Human-Computer Interaction, or related field.• Master's degree preferred.
Required Experience	<ul style="list-style-type: none">• 7 years of experience in UX design and front-end development, with a strong portfolio showcasing your work.• Proficiency in HTML5, CSS3, JavaScript, and front-end frameworks (e.g., React, Angular, Vue.js).• Experience with user research methodologies, usability testing, and UX evaluation techniques.• Solid understanding of responsive design principles and mobile-first development.• Strong problem solving skills and ability to work effectively in a fast-paced environment.• Excellent communication and collaboration skills, with the ability to present ideas and solutions effectively.



2. Job Title- Support & Helpdesk

Division	NeGD
Designation	Support & Helpdesk
No. of Vacancies	3

Job Description

- Respond to daily operational needs and react to them, avoiding service disruptions and maintaining coherence to (SLA) and information security requirements
- Identify and diagnose issues and problems
- Categorize and record reported queries and provide solutions
- Support problem identification
- Run monitoring reports for usage, performance, and/or availability
- Advise users on appropriate course of action
- Monitor issues from start to resolution; respond to tickets
- Escalate, if needed, unresolved problems to a higher level of support
- Provide essential online security advice and support
- Monitor the availability of the Database events like DB availability, Instance availability and the space availability of disk drives and file systems.
- Monitor the metric alerts, performance related issues like high CPU utilization, Application performance, high Memory utilization, Application tuning and Query tuning
- Acknowledge the request for DB stop/start, user creation and grant specific data access to user
- Work in shifts to ensure 24x7 uptime of the platform

Required Profile

Essential Qualification	<ul style="list-style-type: none">• Graduation/B.E/B. Tech./ MCA
Required Experience	<ul style="list-style-type: none">• 2+ years of proven experience in software development/testing/operations• 1+ years of relevant experience of supporting IT operations• Good communication skills - verbal and written• Good debugging skills• Working knowledge of SQL, Java related technologies• Working knowledge of Linux, shell scripting, OS Ticket• Experience of working for a government set up/ project is desirable• Professional certifications would be a plus



3. Job Title- Business Analyst

Division	NeGD
Designation	Business Analyst
No. of Vacancies	2

Job Description

On Boarding

- Develop relationship with departments to bring their important services.
- Coordinate with concerned Government officials and all vendors to make the chosen services Live.
- Sound knowledge of API integration and API testing
- Expertise in FRS and API document creation

Monitoring

- Interact with quality audit partner to monitor testing bugs and their resolution by the implementing agency
- Bring out regular progress assessment reports with qualitative inputs and flagging off any deviations/issues that would need to be looked into by the higher authorities
- Assist in any other work incidental to the monitoring and implementation of projects.

Support

- Coordinate with different central and state agencies whose applications are integrated with projects.
- Post delivery of services, keep in touch with departments to resolve any operational issue and endeavor to keep the services up and running
- Develop and manage relationships with integrated departments on projects in order to better understand the issues in service delivery and take steps to ensure customer delight.
- Ensure that issues/complaints raised through various channels (including social media, Play store etc.) are addressed

Reporting

- Prepare reports, presentations for both internal and external distribution on project progress
- Assess and support on meeting contractual obligations of partner agencies and any other requirements necessary to department applications.
- Maintain adherence to project timelines and ensure quality of output/deliverables
- Provide requisite support for necessary audits (SLA, Security etc.) by third party auditor/s



Required Profile

Essential Qualification

- B.E/ B. Tech/ MCA/ M. Tech and equivalent
- Qualification can be relaxed in case of exceptional candidates

Required Experience

- 2+ years' experience in Software Development or Part of Product Delivery Team/Operations, Enterprise-Wide systems integration/implementation projects
- Must have working knowledge of backend architectures, trends, and emerging technologies.
- Knowledge of Application Performance Tools (Kibana, Skywalker etc.) would be preferable
- MS-Office, PHP/Python/Java/C#, Mysql/PostGrace/Oracle, JIRA etc.
- Good Communication skills (Oral and Written)



4. Job Title- Developer

Division	NeGD
Designation	Developer
No. of Vacancies	1

Job Description

- Developing workflow-based and web and mobile portals through Java/PHP, PostgreSQL, MySQL.
- Develop a flexible and well-structured front-end architecture, along with the APIs, to support it.
- API design and development (RESTful Services)
- Database design and development-PostgreSQL/MySQL.
- Work with agile practices, quick iterations, and integration of regular feedback
- Working with data visualization libraries
- Working on web server technologies and current frameworks

Required Profile

Essential Qualification	<ul style="list-style-type: none">• B.E/ B. Tech./ MCA or Graduate with relevant technical skills & experience
Required Experience	<ul style="list-style-type: none">• 2+ years as a Developer at a technology company.• Proficiency in PHP specifically Laravel Framework, developing Restful API and JSON data format handling• Use React.js, Redux and some existing React components to build a single-page application according to a defined UI design.• Database design and development - Sql - MySQL and NoSql - MongoDB etc.• Web server technologies like Node.js, Apache, Nginx, etc.• Working on Frameworks like Express.js/ Nest.js etc.• Solid foundation in data structures, algorithms, and system design.• Hands on experience of micro services architecture using components such as Cache management, developing APIs for components.• Understanding of front-end technologies and platforms, such as JavaScript, HTML5, and CSS3.• Provide critical support & expertise during go-live.• Hands on experience of code versioning tools Git



General Conditions Applicable To All Applicants Covered Under This Advertisement

1. Those candidates, who are already in regular or contractual employment under Central / State Government, Public Sector Undertakings or Autonomous Bodies, are expected to apply through proper channel or attach a 'No Objection Certificate' from the employer concerned with the application OR produce No Objection Certificate at the time of interview.
2. Digital India Corporation reserves the right to fill all or some or none of the positions advertised without assigning any reason as it deems fit.
3. The positions are purely temporary in nature for the project of Digital India Corporation and the appointees shall not derive any right or claim for permanent appointment at Digital India Corporation or on any vacancies existing or that shall be advertised for recruitment by Digital India Corporation in future.
4. Digital India Corporation reserves the right to terminate the appointments of all positions with a notice of one month or without any notice by paying one month's salary in lieu of the notice period.
5. The maximum age shall be as on the last date of receipt of the applications. Screening of applications will be based on qualifications, age academic record and relevant experience.
6. In case of a query, the following officer may be contacted

Ms. Vinaya Viswanathan
Head HR
Electronics Niketan Annexe,
6-CGO Complex Lodhi Road, New Delhi - 110003
Phone No. 011-24303500, 24360199
dicadmin-hr@digitalindia.gov.in